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Risk Management

Crisis Response

Honda carries out risk sensing activities to monitor and report on signs of crisis and ensures that this leads to quick responses.

When a crisis occurs, the Company sets up a Global Emergency Headquarters for crisis response proportionate to the anticipated magnitude of impact. In this way, Honda lays out a structure to prevent the situation from spreading and to quickly bring the situation under control.

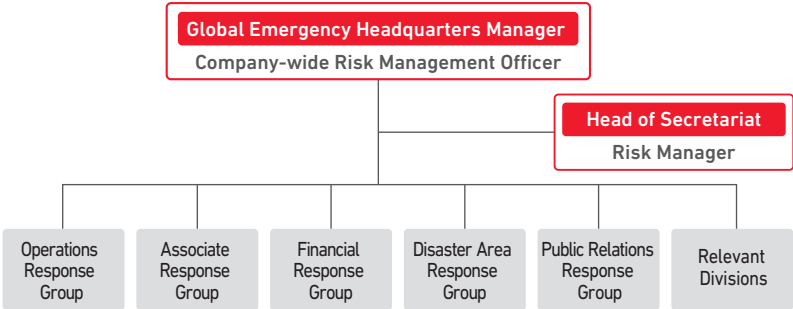
Since the Kumamoto earthquakes that occurred in April 2016, the activities of Honda's Global Emergency Headquarters strive to strengthen functions.

As the first step, to share information and discuss activities on a daily basis, group leader meetings were newly established that convene the group leaders essential for crisis responses. By holding these meetings, Honda is striving to raise the level of its crisis response capabilities as well as create a culture that enables effective cooperation when a crisis occurs.

Next, Honda regularly holds Emergency Headquarters drills as a verification of its crisis response capabilities. In FY2018, Honda implemented drills aimed at verifying the effectiveness of the response manual used since the Kumamoto earthquakes. In FY2019, to further improve effectiveness, Honda held drills for making crisis responses spanning multiple business bases on the assumption that a large earthquake occurs directly under the Tokyo metropolitan area.

Also with regard to disaster drills, besides ensuring the safety of human life and procedures to account for its associates, from FY2017 Honda has continuously held training from a business continuity planning (BCP) viewpoint on procedures to share information for the purpose of identifying the impact on business at an earlier stage.

Global Emergency Headquarters Structure



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Information Management

To ensure the protection of the personal information of its customers, associates and others, the proper handling of company information, and in response to the increase in the handling of high-level, confidential information globally such as 3D blueprint data, Honda formulated the Global Confidentiality Policy (GCP) in FY2015. At the same time, the Company also established the Global Confidentiality Committee, with the Chief Officer of the Human Resources and Corporate Governance Operations as its chairperson. At the Global Confidentiality Committee held in FY2018, Honda confirmed that the establishment of an information management system has been completed in each region. At a meeting of the Global Confidentiality Committee, Honda determined the global confidentiality action policies and initiatives for the next three years starting from FY2019 and is implementing various activities.

In addition to the already implemented Global Privacy Policy (GPP) and the Electronic Conferencing Policy, the Global Document Management Policy was decided at a Global Confidentiality Committee meeting held in December 2016 and the formulation of all GCP-related regulations has been completed.

In Japan, in response to the determination of the policies of the Global Confidentiality Committee, Honda promotes initiatives to strengthen information management throughout the year, led by the Japan Confidentiality Committee.

The Global Confidentiality Committee is collaborating with the Japan Confidentiality Committee in responding to cyberattacks that have become increasingly sophisticated and complex in recent years and is implementing initiatives for strengthening information security.

Protection of Personal Information

In each department subject to Honda's personal information management policy, the Company appoints persons to handle information, supervise information and manage information and requires all of them to receive training on the protection of personal information.

Also, restrictions are placed on access to digital data containing personal information and an access log is kept. Personal information in print form is stored with rigorous security, including in cabinets with locks. The Company conducts a review of personal information at least once each year and any unnecessary personal information is deleted.

Honda has completed its responses to the Amended Act on the Protection of Personal Information (Japan), which took effect in May 2017, as well as to the General Data Protection Regulation (GDPR) in Europe, which went into effect in May 2018. In addition, at the FY2019 Global Confidentiality Committee, all regions formed a consensus regarding the approach toward personal information protection laws in each country that are expected to be continually strengthened in the future. Accordingly, Honda is coordinating responses company-wide.

In FY2019, no complaints were filed with Honda globally concerning any leak of personal information.